



P O Box 1788
Great Falls, MT 59403

Phone: 406-268-1330
Fax: 406-268-1345
E-mail: voh@voicesofhope.info
Website: voicesofhope.info

ANNUAL REPORT

FISCAL YEAR 2023-2024
January 15, 2022



515 1st Avenue South
PO Box 1788
Great Falls, MT 59403
406-268-1330
406-2681345 FAX
voicesofhope.info

A Message from the Director

Page 2

President:

Don Petrini

Vice President:

Scott Sherbick

Secretary/Treasurer:

Heather Harpring

Other Members:

Cande Recke
Kinm LaRoque

VISION, MISSION, PHILOSOPHY

Page 7

Vision

To create a healthy, interconnected community in which all people receive support to reach their highest potential.

Mission

Empower community and individuals healing through advocacy, community outreach, education, referrals and respectful validation.

Philosophy

We believe that everyone in our community is a valuable asset.

We believe that everyone has the basic human right to live free from violence, hate and deprivation.

We believe that every human being has a spark of the sacred and is worthy of dignity and respect.

We believe that everyone has the right to ask for help without shame or stigma.

We believe violence prevention is a community responsibility as well as an individual issue.

A MESSAGE FROM THE

Page 6

988

Mental Health Crisis Line



24/7 program in which staff and volunteers provide crisis intervention services for community residents in 46 counties and 7 reservations in Montana. *We took 10,368 crisis calls from July 1, 2015 to June 30, 2016.*



INFORMATION
AND
REFERRAL

We currently serve 22 counties in our surrounding area and can be accessed on landlines as well as cell phones. 211 is an easy-to-remember telephone number that connects people with important community services. *We took 8,107 2-1-1 calls and continue to find ways to promote the use of the service.*

Sexual Assault



Advocacy

This program is designed to assist sexual assault survivors through the process of healing, providing the options for reporting and documenting the crime as well as emotional support for themselves and their families. *We had 32 sexual assault survivor contacts during this fiscal year.*

Outreach and



Education

Voices of Hope provides outreach and education to organizations and businesses in regards to the following topics; suicide, sexual assault, domestic violence, relationship violence, and mental health. *We provided 32 educational trainings/presentations.*

STAFF MEMBERS OF 2020-2021

Page 3

Director:

Jackie Gittins

Program Manager:

Michelle Rue

Crisis Intervention Specialists:

Beverly Bauer
Cliff Arnold
Denise Barthel
Dustin Decelles
Peggy Decelles
Monica Druell
Jewel James
Zoe McKinney

Volunteers:

Sammie Krause
Ashley Masonovich
Danni Altenburg

A big thank you to all staff and volunteers — without your dedication and compassion it would not be the same.

Our crisis line continues to help those in crisis...no matter the reason and I believe that we have saved many lives. Our call volume remains steady and we are receiving calls from every corner of the state—showing that the service is far reaching and needed as much as ever. In some cases those in crisis just need an empathetic ear to listen and our staff are some of best ‘listeners’ around. Our partnership with Vibrant continues to remain strong and there is much to be excited about for 988 in the near future — geo-routing is coming!!

Our 2-1-1 service is being marketed statewide and although funding is limited we are finding unique ways to get the information out to the public with little or no cost. Our continued partnership with the other call centers and agencies are making it possible for the continued service as we look for new funding sources.

The SASA program has been limited due to funding but with the commitment of our volunteers we have been able to maintain the program. We continue to seek financing from various resources and have had some great leads from other states and programs to lead us in the right direction. One of the goals for the next year is to be able to expand our services and obtain funding for free counseling services for our victims.

The outreach and educational services we provide have become popular and we continue to be asked to make such trainings and presentations possible in communities statewide. Through collaborations with other agencies and attendance on various committees and coalitions we continue to build relationships so that we can remain a strong presence not only in our community but statewide.

As we strive for excellence in all areas change is inevitable and although it is sometimes difficult and hard I think that the past year has proven that change and hard work can be beneficial for all.

Thanks for another great year!!
Jackie

2023-2024 Fiscal Year
July 1, 2023 through June 30, 2024

Beginning Balance		\$ 90,597
Revenue:		
Accounts Receivable	\$	0
Savings		2784
Fundraising	\$	17,695
United Way Funding	\$	15,212
Grants	\$	538,465
Contract Services	\$	22,150
Total Revenue		\$ 638,526
Expenses:		
Payroll Expenses	\$	276,315
Fringe (taxes/ins etc)	\$	63,805
Information/Technology	\$	31,282
Legal	\$	16,787
Off Supplies	\$	20,459
Travel and Outreach	\$	4,392
Marketing	\$	10,324
Rent/Accounting	\$	3600
Equipment and Maintenance	\$	36,632
Total Expenses:		\$ 426,954
Ending Bank Balance		\$ 299,384
Liabilities:		
Vacation/Sick Payable	\$	20,196
Total Liabilities		\$ 20,196
OPERATING CASH BALANCE		\$ 279,188